

LOC Questions and Clarifications Memorandum

To: Solicited Vendors for Letter of Configuration (LOC) Number 38157, dated April 15, 2009 for the Mississippi Department of Human Services (MDHS)

From: David L. Litchliter

Date: April 30, 2009

Subject: Clarifications to Specifications

Contact Name: Teresa Washington

Contact Phone Number: 601-359-2383

Contact E-mail Address: teresa.washington@its.ms.gov

LOC Number 38157 is hereby amended as follows:

1. Section 2 GENERAL OVERVIEW AND BACKGROUND is hereby deleted and replaced with the following:

The Mississippi Department of Human Services (MDHS) is seeking to replace existing Wyse V90 thin client terminals with upgraded thin client terminals in offices statewide. An LOC for the installation of these terminals will be issued at a later date.

This LOC will establish a manufacturer standard for thin client terminals for MDHS.

2. Section 5 FUNCTIONAL/TECHNICAL SPECIFICATIONS has been amended to replace specification 5.1 with the following:

5.1 Vendor must provide pricing for 1,300 thin client terminals with the following minimum specifications. Vendor must specify the manner and degree to which the proposed terminal meets or exceeds the following requirements.

5.1.1 1.0 GHz Processor

5.1.2 1GB Flash Memory (Expandable to 2GB)

5.1.3 ATI 690E Graphics or equivalent

5.1.4 4 USB Ports

- 5.1.5 Serial Port**
- 5.1.6 Integrated 10/100 Base-T Ethernet Adapter**
- 5.1.7 Dual Monitor Support (VGA & DVI-D Ports) Standard**
- 5.1.8 Feet for Horizontal and Vertical Orientation**
- 5.1.9 VESA Compliant Mounting Capability**
- 5.1.11 Windows XPe Operating System with Service Pack 2**
- 5.1.12 Device Manager/Deployment Solution**
- 5.1.13 Security Lock Slot**
- 5.1.14 Citrix ICA 10.x & Microsoft RDP 5.2 Protocols**
- 5.1.15 Optional Expansion Module for PCI/PCIe Slot**

3. Section 5 FUNCTIONAL/TECHNICAL SPECIFICATIONS has been amended to add the following new section 5.4:

5.4 MDHS uses Interwoven Worksite and BCS iConnect In-Box products for document management in local offices throughout the state. MDHS desires to enhance the performance of these products through this upgrade of thin client terminals, as the speed of the Wyse V90 thin client terminals currently utilized by MDHS for these functions has been inadequate. MDHS has tested the Wyse R90LE thin client terminal with these products and has documented the performance increases shown in the table below:

Test of Wyse R90LE terminals:

Application	Function Tested	Test Results
BCS iConnect In-Box	Access a TIFF Image in the In Box	50% Faster than with Wyse V90
BCS iConnect In-Box	Rotate a TIFF Image in the In Box	60% Faster than with Wyse V90
Interwoven Worksite	Searching for Client Record	50% Faster than with Wyse V90
Interwoven Worksite	Access PDF Document in Worksite	50% Faster than with Wyse V90

For devices proposed in response to this LOC other than the Wyse R90LE terminal, MDHS must verify similar performance improvements for the proposed terminal, for each of the functions listed in the table. MDHS will work with the proposing Vendor to arrange this testing prior to finalizing an award.

4. Section 6 WARRANTY/MAINTENANCE has been amended to replace 6.3 with the following:

6.3 Vendors may propose an optional 2-year warranty extension (from three years to five years) for each item proposed. Specify cost, if any, in Attachment A, *Cost Information Form*.

5. Attachment A, *Cost Information Form* is replaced with the new form attached to this amendment.

LOC responses are due May 6, 2009, at 3:00 p.m. (Central Time).

If you have any questions concerning the information above or if we can be of further assistance, please contact Teresa Washington at 601-359-2383 or via email at teresa.washington@its.ms.gov.

cc: File 38157

ATTACHMENT A
COST INFORMATION FORM – LOC NUMBER 38157

Please submit the ITS requested information response under your general proposal #3576 using the following format. Send your completed form back to the Technology Consultant listed below. If the necessary information is not included, your response cannot be considered.

ITS Technology Consultant

Name: Teresa Washington **RFP #** 3576

Company

Name: _____ **Date:** _____

Contact Name: _____ **Phone #:** _____

Contact E-mail: _____

MFG	MFG #*	DESCRIPTION	QTY	UNIT COST	EXTENDED COST
			1,300		

If any of the items below are included in Vendor's proposal they must be detailed below.

Warranty:

Maintenance:

*Manufacturer model number, not Vendor number. If Vendor's internal number is needed for purchase order, include an additional column for that number